



Quality Policy Statement

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QUALITY POLICY STATEMENT

WBHO in its motto "Rely on our ability" signifies that of a focused group, which concentrates on providing its clients with a quality product. To this end the group mobilises its management skills and uses its resources in the most efficient and cost effective manner to produce projects to the required standard and quality.

WBHO ensures quality management by using best construction practices within the core activities of the group. By continually improving our processes we assure compliance to requirements and therefore enhancing client satisfaction. Commitment by Management is demonstrated through maintaining the ISO 9001 certification.

STRATEGIC QUALITY OBJECTIVES

1. To deliver our Projects in time, within budget and to the standard of quality required by our clients.
2. To create and maintain a culture of quality within the group.
3. To ensure that all our employees are trained in the Quality Management System and that this training is ongoing at all levels.
4. To meet all relevant statutory & legal requirements.
5. To provide the resources necessary to achieve the required level of quality.
6. To ensure that quality control and quality assurance mechanisms are being sufficiently and effectively applied and that documentary evidence of such are maintained.
7. To document and measure quality objectives and targets through internal audits and management reviews.
8. To ensure that all advisors, suppliers, sub-contractors and others who are involved in our projects meet the required quality standards.
9. To continually review, improve and implement quality management and best practice procedures.
10. To seek feedback from our clients and consultants as to the level of quality delivered.

E.L. Nel:



Chief Executive Officer

Date: 07/10/2014